

# WATER USER NEWSLETTER

APRIL 2025



## Water Rate Study

As part of renewing the Township's drinking water licences under the Safe Drinking Water Act, a Water Rate Study is required.

This study, conducted every five years, helps create a financial plan that evaluates capital and operating needs, reviews current and future water needs, and assesses funding sources. It also determines the appropriate water rates to charge consumers for the next five years. Public engagement is an important part of the process, and we encourage community involvement.

The Township will begin the Water Rate Study in 2025, with further details to be available on the Township website.

## Notice of CAF Training Activity

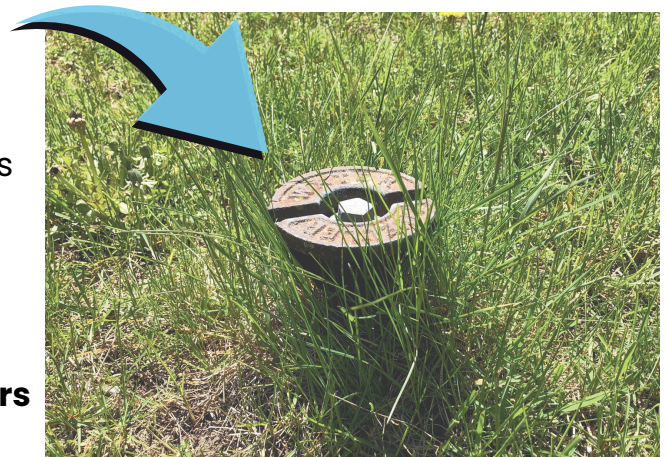
From April 22 - 27, the Canadian Armed Forces (CAF) will conduct emergency response exercises in Northumberland County, focusing on Baltimore and Bewdley in the Township of Hamilton. The exercise will simulate widespread damage and debris across the County. The Township looks forward to gaining experience and collaborating with the CAF in this realistic emergency scenario.

## 2025 Water User Fees

Council has approved a 5% increase to Water User Fees to support essential water system maintenance and improvements. These fees help ensure continued reliable service and sustainable water management for our community. For complete details on the new fee structure, please see Fees and Charges at [hamiltontownship.ca](http://hamiltontownship.ca)

## Keep Water Shut-off Valves Clear

The water shut-off valve controls the flow of water to your property. In an emergency, such as a burst pipe, only Water Operators are authorized to quickly access and turn off the valve to prevent further damage. To ensure they can act swiftly, keep the area around the valve free from snow and ice, flowerbeds, shrubs, and trees. This will allow Operators to easily locate and operate the valve when needed. **Only Water Operators are authorized to operate the water shut-off.**



The Corporation of the Township of Hamilton

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## Water Conservation

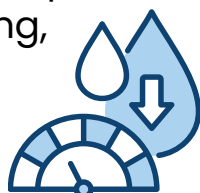
As warmer months approach, conserving water indoors and outdoors is essential. Here are some simple ways to make a big difference:

- Fix leaks to prevent water waste.
- Use water-efficient appliances and fixtures and run full loads in dishwashers and washing machines.
- Water outdoor plants early morning or late evening to reduce evaporation, especially when using a sprinkler.
- Install a rain barrel for watering plants or cleaning.

Every small effort, from turning off the tap while brushing your teeth to adjusting garden watering, helps reduce the strain on our water supply.

## Water Meter Replacement Program Continues

In 2025, the Township will continue to replace older water meters with new radio-read meters. This work will improve accuracy, speed up meter readings, streamline billing, and help raise overall efficiency.



## Water Supply Master Plan

The Phase 1 Report for the Water Supply Master Plan, which aims to improve the reliability and performance of our water infrastructure in Baltimore/Creighton Heights, Camborne, and Buttersfield is now available on our website. Details for the second Public Information Centre will be announced soon – stay connected for more details. Your feedback is valuable to us!

## Irrigation System Check Up

Ensure your irrigation system is working efficiently by checking for leaks, clogged nozzles, or broken sprinkler heads. Adjust settings to avoid overwatering, and consider running your system during early mornings or late evenings to minimize water waste. Regular maintenance helps conserve water and keeps your landscape healthy!

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