

**The Corporation of the Township of Hamilton**

8285 Majestic Hills Drive  
P.O. Box 1060, Cobourg, ON  
K9A 4W5 Tel: 905-342-2810  
[info@hamiltontownship.ca](mailto:info@hamiltontownship.ca)  
[www.hamiltontownship.ca](http://www.hamiltontownship.ca)

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Nov 2nd, 2022

**IMPORTANT INFORMATION FOR WATER USERS SUPPLIED BY THE CREIGHTON  
HEIGHTS DRINKING WATER SYSTEM  
ANNUAL WATER DISTRIBUTION SYSTEM MAINTENANCE**

This is an update to our earlier communication dated September 19, 2022.

The Creighton Heights Water Treatment Plant will be switching back to chloramination for disinfection of the Water Distribution system during the first week of Nov, 2022. Our annual Fall distribution maintenance activity is now complete.

The disinfection process at the Creighton Heights Water Treatment Plant employs chloramination (the result of adding chlorine to the naturally occurring ammonia in our well water source) for approximately 11 months of the year between early November through to the latter part of the following September. The natural ammonia laden groundwater of Creighton Heights Wells, when coupled with sodium hypochlorite, has the benefit of providing a stable water supply that inhibits bacterial growth while sharply reducing disinfection-by-products (DBP) and reducing treatment costs.

The change in the treatment process from chlorination back to chloramination will not affect water potability. Consumers will notice a return of characteristics typical for the system. Kidney dialysis patients must make sure their home machines are adaptable for chloramines and chlorination. Customers on dialysis machines should contact their physicians for more information.

Should you have any questions, please do not hesitate to contact the main office at 905-342-2810. Thank you for your cooperation.

Water Operations Team

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